

**Office of Electricity Ombudsman**

(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act, 2003)

**B-53, Paschimi Marg, Vasant Vihar, New Delhi – 110 057**

(Phone No.: 32506011, Fax No.26141205)

**Appeal No. F. ELECT/Ombudsman/2009/305**

Appeal against Order dated 12.12.2008 passed by CGRF-NDPL in CG.No. 1907/10/08/KPM.

**In the matter of:**

Smt. Urmil Miglani

- Appellant

**Versus**

M/s North Delhi Power Ltd.

- Respondent

**Present:-**

**Appellant** Shri Hansraj Miglani, (authorised representative) and  
Shri Y.P. Bhasin, Advocate, attended on behalf of  
Appellant

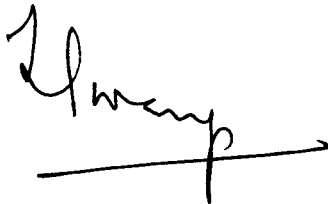
**Respondent** Shri Sumit Sachdeva, Manager (CMG)  
Shri B.L. Gupta, Manager (CMG)  
Shri M.S. Saini, Comml. Manager and  
Shri Vivek, Assistant Manager (Legal) attended on behalf  
of the NDPL

**Date of Hearing** : 12.03.2009, 08.04.2009, 28.04.2009,  
13.05.2009

**Date of Order** : 29.05.2009

**ORDER NO. OMBUDSMAN/2009/305**

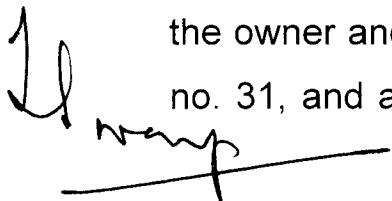
1. The Appellant Smt. **Urmil Miglani** has filed this appeal against the orders dated 12.12.2008 passed by the CGRF-NDPL in the case CG No. **1907/10/08/KPM** disposing off the complaint filed by her for a new pre-paid connection with the direction that a new connection can be energized only



after various matters under adjudication by the Hon'ble High Court and other forums are settled, or alternatively, the No Objection Certificate from all other co-owners is furnished by the applicant.

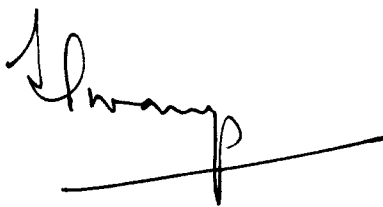
2. On the basis of submissions made by both the parties the brief facts of the case are as under:-

- i) The Appellant applied for a new pre-paid connection vide request no. 0809263151 and completed all the formalities for installation of a pre-paid meter with the Respondent.
- ii) The Respondent's representative visited the premises for installation of the meter on 08.09.2008 which was objected to by one Sh. Bhim Sen Khurana stating that he is one of the co-owners of the property no. 31, Central Market, Community Centre, Ashok Vihar and the matter is pending with CDRF, Shalimar Bagh. Sh. Bhim Sen Khurana handed over the copies of Perpetual Lease issued by the DDA dated 02.09.1972 in favour of six persons including the Appellant.
- iii) The Respondent asked the Appellant vide letter dated 11.09.2008 for furnishing a No Objection Certificate from other co-owners to of the property. The Respondent informed that in the absence of the NOC from all the co-owners of the property it is not possible to proceed further for installation of the meter.
- iv) Thereafter, the Appellant filed a complaint dated 15.10.2008 before the CGRF-NDPL. The Appellant stated before the CGRF that she is the owner and in actual possession of the entire property built on plot no. 31, and a number of connections already stand energized in her



name. The Appellant submitted that asking for an NOC from all the co-owners is not justified.

- v) The Respondent stated before the CGRF that Smt. Lajwanti, mother of Sh. Bhim Sen Khurana has filed a suit for partition and declaration which is pending in the Hon'ble High Court titled as Smt. Lajwanti Vs. Hansraj Miglani suit no. CS (OS) 862/06. The Respondent further stated that the fact that there were number of co-owners of the property and this had come to their knowledge when one of the co-owners resisted the installation of the meter. Therefore, asking for an NOC from other co-owners is justified.
- vi) The CGRF asked the Appellant to furnish acceptable documentary evidence to prove that she is the sole owner of the specific portion of the building for which the new connection has been applied for. The Appellant could not place on record any such document before the CGRF.
- vii) The CGRF concluded that the Appellant has not been able to establish that she is the sole-owner of the said part of the property, whereas the Perpetual Lease indicates that there are other co-owners of the property in addition to the complainant. The matter regarding the ownership of the property is still under adjudication of the Hon'ble High Court, Delhi.
- viii) The Forum passed orders that the new connections can be energized only after the issue of ownership of the property is decided by the Hon'ble High Court or NOC from other co-owners is furnished by the Appellant.

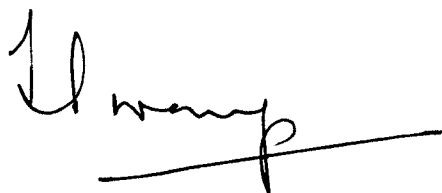
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Not satisfied with the above order of the CGRF, the Appellant has filed this appeal.

3. After scrutiny of the contents of the appeal, the CGRF's order and the replies submitted by both the parties, the case was fixed for hearing on 12.03.2009.

On 12.03.2009, Sh. Hansraj Miglani, the husband of the Appellant and Sh. Y.P. Bhasin, Advocate were present. The Respondent was present through Sh. B. L. Gupta AM-CMG and Sh. Vivek-AM (Legal).

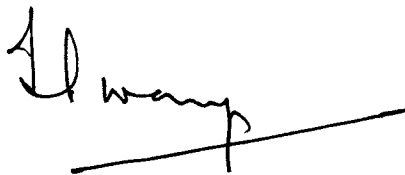
Both parties were heard. The Appellant re-iterated the submissions already made in her appeal. She further stated that earlier 27 number connections were sanctioned in her husband's / her name exclusively as a registered consumer at 31, Community Centre, Ashok Vihar. Out of 27 number connections, 13 have been disconnected long ago due to non-payment of dues. The electricity was consumed by the actual users/tenants against payment to the alleged co-owners (1) Sh. Bhim Sen Khurana, (2) Sh. Kishan Lal Khurana and (3) Sh. Gulshan Rai Khurana. Eight number other connections are being misused by Sh. Bhim Sen Khurana, Sh. Kishan Lal Khurana, Sh. Gulshan Rai Khurana and others without any authority or 'no objection' from the registered consumer. The remaining six number connections are available with Sh. Hansraj Miglani, registered consumer, for his tenants. The copy of Perpetual Lease document filed indicates that the lease was signed/executed by



six persons i.e. Sh. Hansraj Miglani, Smt. Urmil Miglani, Sh. Vipin Miglani (minor) along with Sh. Kishan Lal Khurana, Sh. Bhim Sen Khurana and Sh. Gulshan Rai Khurana (minor).

The Respondent could not satisfactorily explain how such a large number of connections were given in the name of Smt. Urmil & Sh. Hansraj Miglani and whether any NOC from other co-owners was taken at the time of sanction of such connections. The Respondent informed that these connections were sanctioned during the DESU/DVB period and at that time no objection was raised by any of the co-owners. Since objection is now being raised by the co-owners in the present case, therefore, NOC is being asked for.

4. The Appellant has stated that a number of shops have been constructed on plot no. 31, Community Centre, Ashok Vihar. The Respondent was asked to identify the K. Nos. which were feeding that part of the premises earlier for which the Appellant had how applied for a new connection, along with a status report regarding whether they are alive or disconnected and details of the pending dues if any. The Respondent was also asked to carry out a site visit and to give a detailed statement of the number and status of the connections and their earlier and present position regarding payment of dues. The Appellant was asked to file details of the cases pending / decided before various courts and orders, if any, regarding ownership. The case was fixed for further hearing on 08.04.2009.

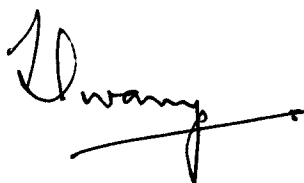


5. On 08.04.2009, Sh. Hansraj Miglani and Sh. Y.P. Bhasin, Advocate were present. The Respondent was present through Sh. B. L. Gupta, AM-CMG, M.S. Saini, Comml.-Manager and Sh. Vivek, Manager (Legal).

The Appellant did not file any document regarding decided / pending court cases. Another opportunity was given to file these by 15.04.2009. It was decided that site visit be carried out by the Respondent on 15.04.2009 in the presence of the Appellant to confirm whether any supply/connection was given earlier to the premises for which the new connection had been applied for. The Respondent was asked to produce the K. No. files of existing connections.

6. On 28.04.2009, Sh. Hansraj Miglani was present. The Respondent was present through SH. Vivek, Manager (Legal), Sh. B.L. Gupta, AM (CMG) and Sh. M. S. Saini, Comml. Manager.

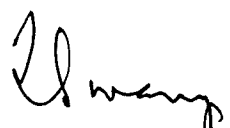
Both parties argued their case at length. The Appellant stated that she had filed another appeal before the Ombudsman against the CGRF's order dated 23.03.2009 in case CG No. 1944/01/09/KPM in respect of the three connections bearing K. No. 32200738725, 32200738731 and 32200735043 in which she has prayed that these three connections registered in her husband's name were wrongly transferred in the name of Sh. Bhim Sen Khurana the co-owner and these be restored in her name or her husband's name and her request for pre-paid meters be also accepted.

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The Appellant during hearing stated that she wants to withdraw this appeal filed on 16.01.2009 regarding sanction of a new pre-paid connection, in case the appeal against the CGRF order no. 1944/01/09/KPM is considered on merit, and the three existing connections are restored in her name or her husband's name. In view of this request, this appeal was kept in abeyance.

7. During the hearing on 13.05.2009 in the appeal against CGRF order dated 23.03.2009 in the case CG No. 1944/01/09/KPM regarding re-transfer of three connections K. Nos. 32200738725, 32200738731 and 32200735043 in the name of Appellant or her husband, it was informed by the Respondent that K. No. 32200738731 stands already transferred in the name of Smt. Urmil Miglani. It was also decided that the other two connections vide K. Nos. 32200738725 and 32200735043 be transferred in the name of the original registered consumer viz Shri Hans Raj Miglani.
8. **Considering the request of the Appellant made on 28.04.2009 during the hearing, for conditional withdrawal of this appeal against the CGRF- Order dated 12.12.2008 in the case CG No. 1907/10/08/KMP for grant of a new pre paid connection, it is decided to dismiss this appeal as withdrawn.**

29/5 May 2009.

  
(SUMAN SWARUP)  
OMBUDSMAN